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Cates Control Solutions is a Texas based distributor of industrial control products. We support our customers before, during, and after the sale with extensive product and application expertise, service, repair and training. We can help you with product selection, dimensioning and installation as well as operation and maintenance.

SERVICE

Our first job is, and always will be, to listen to our customers and provide exceptional service. We have experienced personnel that can service and support our products throughout North America, and our Product Service and Repair department offers rapid turnaround to get you back up and running quickly. Call Cates 24/7 for all of your service needs. You will always speak to a LIVE person.

Our dedicated product service team will support you 24 hours a day, 7 days a week.

WARRANTY

All of our products are covered by the original manufacturer's warranty for product defects. Please contact your account representative or call us for assistance.

OUR COMMITMENT

Our goal is to always provide you with a solution that works to your satisfaction!

Houston

14221 Gulfstream Park
Webster, Texas 77598
713.944.0101

Dallas

4001 E. Plano Parkway
Suite 500
Plano, TX 75074

San Antonio/Austin

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Many of our products are for use in hazardous areas and they meet various certifications required all over the world. Please check with us if you have questions about the certifications of specific products.

For information, call 800.882.1881 or visit us at www.cates.com.

Equipping manufacturers to succeed globally.